Electronic Acknowledgement Receipt										
			1							
EFS ID:		4774737								
Application Number:			10766985							
International Application Number:										
Confirmation Number:			4389							
Title of Invention:			METHOD, SOFTWARE AND SYSTEM FOR DEVELOPING INTERACTIVE CALL CENTER AGENT PERSONAS							
First Named Inventor/Applicant Name:		Benjamin A. Knott								
Customer Number:		82744								
Filer:			Raman N. Dewan/Mindy Mayer							
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Application Type:		Utility under 35 USC 111(a)								
Payment	information:		1							
Submitted with Payment		yes								
Payment Type	· · · · · · · · · · · · · · · · · · ·		Deposit Account							
Payment was successfully received in RAM		\$1813								
RAM confirmation Number		115								
Deposit Account		100096								
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Document	Document Description		File Name	File Size(Bytes)/	Multi Part / zin	Pages				

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1	Issue Fee Payment (PTO-85B)	LB1025_PTOL85_Trans.pdf	87149	no	2					
			7dbfa7fadd4952b17cs8b48s853124d9c01 36cs7							
Warnings:										
Information:										
2	Fee Worksheet (PTO-06)	fee-info.pdf	34071	no	2					
			db4d9ebc54b5c7lec53550b6d8b47f048 be95							
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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.